# **Standard Operating Procedure**

DCS, MOD Schools, Early Years Settings

Standard Operating Procedure (SOP): Confidentiality

Written by: Anita Collins Date written: 20/09/2021

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Review annually or if any changes are made to support practice.

### 1. Purpose

To ensure all personal information remains confidential and information shared is on a need to know basis only for staff, families and visitors. All information held on individuals and families is stored in a secure environment and access to authorised personnel only. The safety, wellbeing and protection of all our Early Years children is paramount.

#### 2. Purpose

- All information to be stored securely in locked filing cabinet drawers or on the online software.
- Access to personal information limited to those that require access to allow the delivery of high-quality childcare.
- Sensitive information will be used for the purpose of the delivery of childcare only.
- Children personal files should be archived and stored using the guidance on record management 7.1.2 directive.
- Staff personal files should be kept and stored with Civ HR for UKD's and UKN's.
  UKBC is stored with Defence Business Services.

## 3. Responsible Persons

Manager has overall responsibility for personal information. ALL staff have a shared responsibility to respect the privacy of children, families, visitors and colleagues.

#### 4. Responsibilities

- Manager to ensure all staff have read, understood and signed the 'Confidentiality Statement' as part of the induction process.
- Staff to recognise how to deal with personal information in a professional and sensitive manner.

# 5. When confidentiality should be broken and procedures for doing this:



- See the safeguarding policy- if you feel a child/adult is at risk of harm then confidentiality can be broken- follow the safeguarding Policy/directive.
- Where this does not apply- speak to the Early Years Manager and/or Deputy Early Years Manager.